

Les Eaux de la petite Fontaine chambres d'hôtes

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Registered SIRET number : 81403925100016

General Terms and Conditions of Sales

Article1 :

Your stay(s) are guaranteed by the receipt of a deposit (where requested) which is/are deductible from your invoice upon your arrival, and once confirmed by the proprietors (by email) , without which no binding contract is in place.

Deposits are encashed upon receipt.

Deposits must be paid and received no later than 7 days from the date of your reservation request. The deposit requested is € 20.00 per night of stay. The deposit can be made by bank transfer, by cheque, or by any other means as requested by the proprietors.

Article 2 :

Your room(s) are available from 4 p.m. and must be vacated on the day of departure by 11 a.m.

Your arrival must be before 9 p.m.

Please specify your expected arrival time when making your reservation, and advise of any circumstances that change and/or dictate changes in arrival time.

Article 3 :

Any cancellation must be notified by registered letter, e-mail addressed to the proprietor, or by telephone conversation in person with the proprietor (not voicemail)

In the event of cancellation more than 24 hours before the start of your stay, any deposit paid is non-refundable.

In the event of a cancellation within 24 hours of the start of your stay, the proprietor retains any deposit paid and reserves the right to claim the balance of the price of accommodation from the client.

If the client does not arrive before 9 p.m. on the scheduled start date of the stay, this contract becomes null and void and the owner can alternatively let the previously reserved room. Any deposit paid is retained by the proprietor who also reserves the right to claim the balance of the price of the booked accommodation from the client.

In the event of a shortened stay, the price corresponding to the price of the reservation as originally booked and confirmed remains fully payable to the proprietor, with deposits managed as above.

The proprietors can determine, at their sole discretion, to waive any of the aforementioned articles should they wish, according to circumstance.

Article 4 :

In the event of cancellation by the proprietors of Les Eaux de la petite Fontaine, the customer is informed by any available means (telephone, mail or e-mail) and the deposit paid by the customer is fully refunded. In the event of such cancellation by the proprietors of Les Eaux de la petite Fontaine, the client cannot claim any compensation and waives any prejudice.

Article 5 :

Alcoholic drinks consumed are billed in addition, with the exception of one complimentary bottle of water per room (NB. this does not apply to Tea/Coffee available free within the Chambres d'hôte)

Article 6 :

Dogs and pets are not accepted.

Article 7 :

All rooms and common internal areas are strictly "non-smoking".

Article 8

The client undertakes to return the room in perfect condition at the end of their stay, and to declare and assume financial liability for - any damage or degradation within the property caused by their actions.

Article 9 :

Clients will at all times respect and enable the comfort, peace and security of other clients who may be staying within the property.

Article 10 :

Children are the sole responsibility of their parents at all times.

Article 11 :

The proprietors reserve the right to change designated rooms for a room of the same or higher category, with no requirement of compensation or advance notice to the client.

Article 12 :

These conditions are subject to change at any time without notice.

The acceptance of these conditions by the client is implicit upon each and every reservation made by the client, that has been confirmed by the proprietors.

Article 13 :

In accordance with the French law of January 6, 1978, you have the right to access and rectify data concerning you.

The proprietors undertake not to transmit any information you have provided to any other party or organisation, save for where this is necessary in the facilitation of payments, or where they are otherwise obliged by the laws of France.